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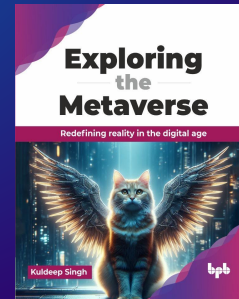
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Harnessing Business Opportunity with **AI Powered XR**

“Transforming the future of Enterprises”

Kuldeep Singh

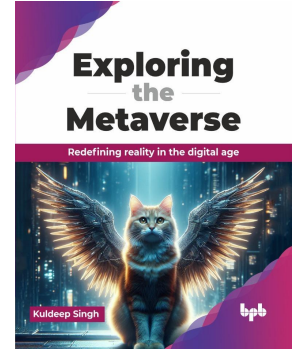
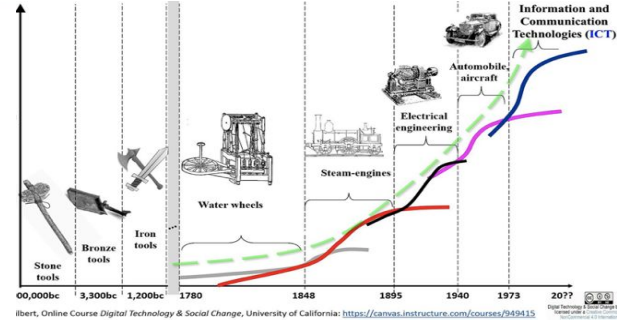
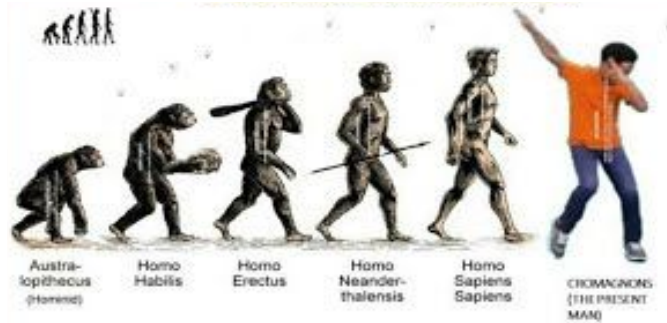
Head of XR Practice, Principal Consultant, Author



thinkuldeep.com



Highlights



.....
Understanding the XR world
.....

AI Powered XR - Developing the artificial sense
.....

Communicate with artificial sense
.....

Work with artificial sense
.....

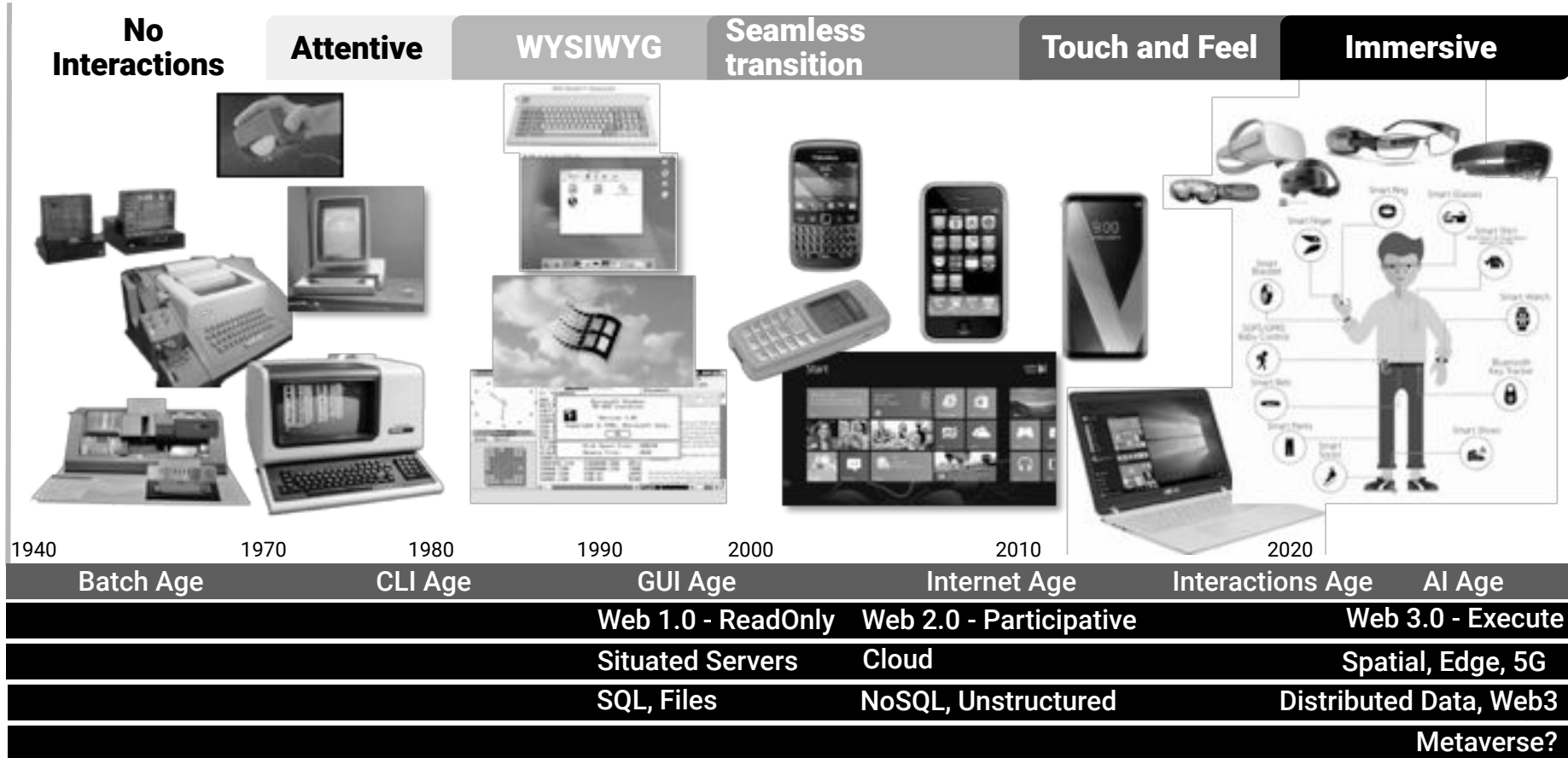
Go beyond with artificial sense
.....

Nothing is without cost, the way forward.
.....

a dumb idea!



Chapter 1



Internet 'may be just a passing fad as millions give up on it'



THE Internet may be only a passing fad for many users. By **James Chapman** Science Correspondent

Net loss: Two million Britons have logged off the Internet

ChatBots - Conversational UI

Hyperloop

Neuralink

Google Glass

Smart Watch

Artificial Intelligence

Metaverse

Touch Screen

XR

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POLL - 1

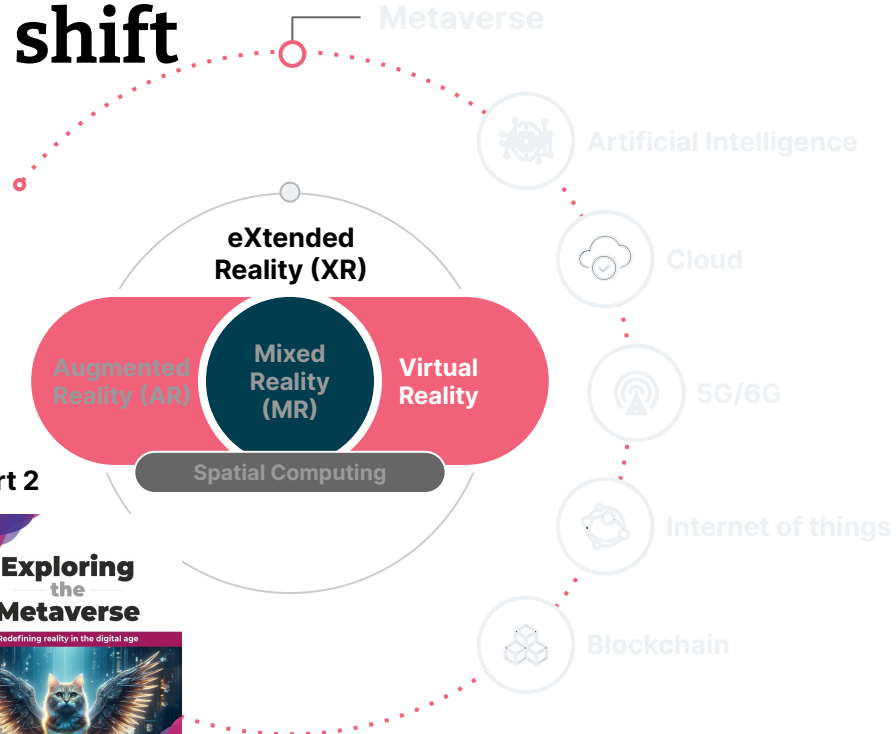
What has technology contributed to our lives the most?

Understanding the XR World

Extended Real World - Reality redefined



Realities are going through a paradigm shift



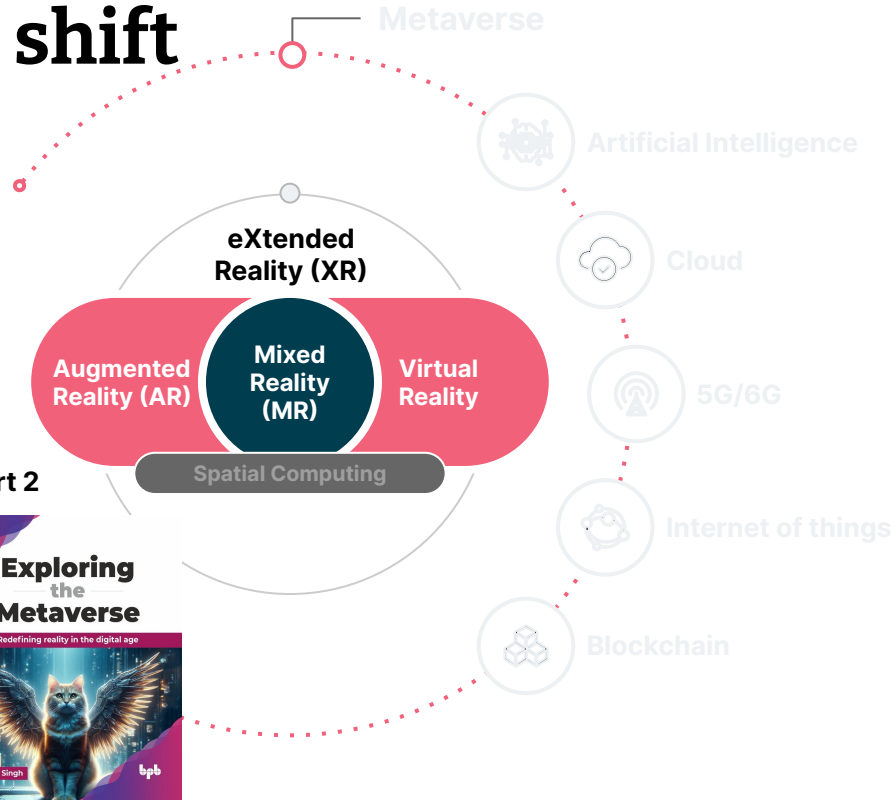
Part 2



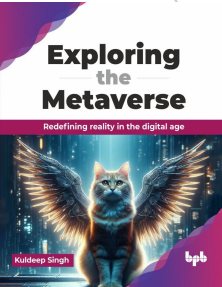
- XR beyond head mounted devices - web XR / mobile XR
- Immersive experience re-ignited by Apple Vision Pro
- Ecosystem shaping up with Meta Horizon OS / Google Android XR / Qualcomm Spaces
- XR investment growth over 100% in next 5 years for optimization of Enterprise operations
- Driving XR based use cases
 - Simulation & Training
 - Operational Efficiency
- Enhancing XR experiences using AI
- Rise of spatial intelligence systems



Realities are going through a paradigm shift



Part 2



XR beyond head mounted devices - web XR / mobile XR



Immersive experience re-ignited by Apple Vision Pro



Ecosystem shaping up with Meta Horizon OS/ Google Android XR / Qualcomm Spaces



XR investment growth over 100% in next 5 years for optimization of Enterprise operations



Driving XR based use cases

- Simulation & Training
- Operational Efficiency



Enhancing XR experiences using AI

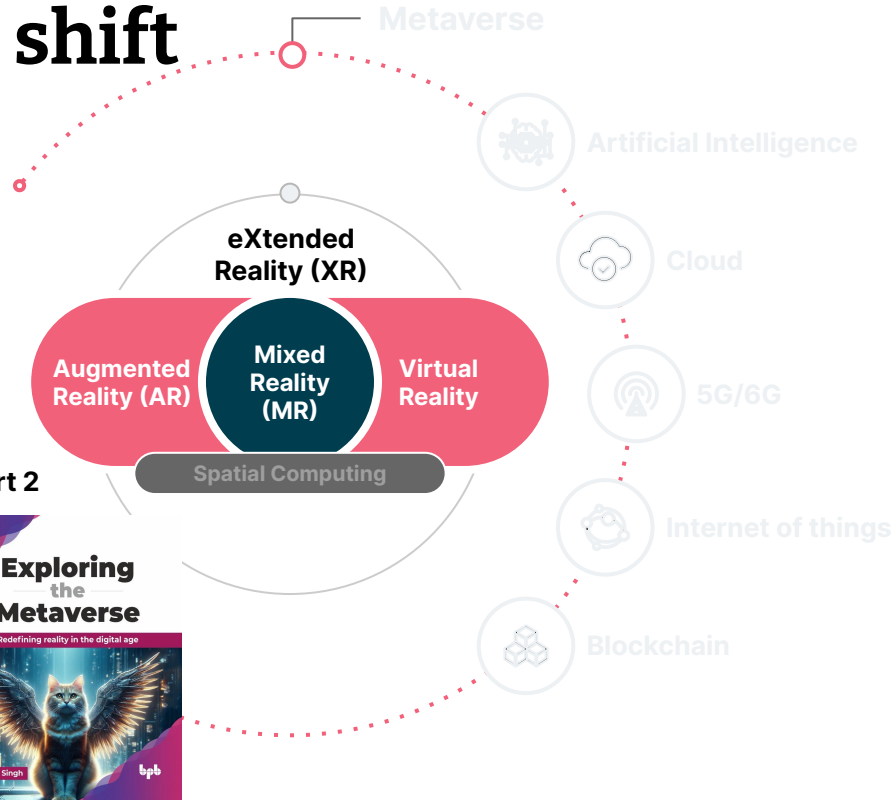


Rise of spatial intelligence systems

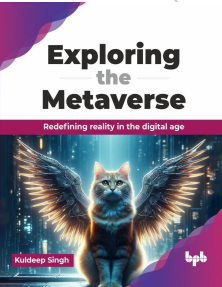
FREE GUY

**OFFICIAL
TRAILER**

Realities are going through a paradigm shift



Part 2



XR beyond head mounted devices - web XR / mobile XR



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XR investment growth over 100% in next 5 years for optimization of Enterprise operations



Driving XR based use cases

- Simulation & Training
- Operational Efficiency



Enhancing XR experiences using AI



Rise of spatial intelligence systems



Chapter 3

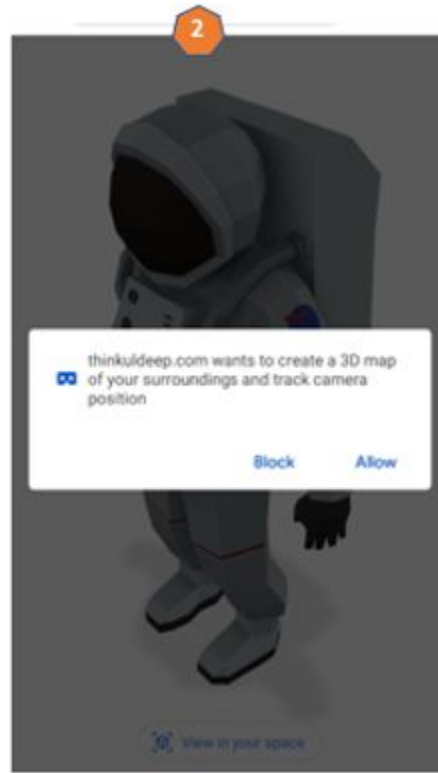
**Exploring
the
Metaverse**

Redefining reality in the digital age

Kuldeep Singh

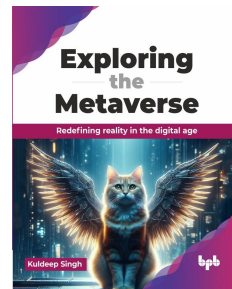
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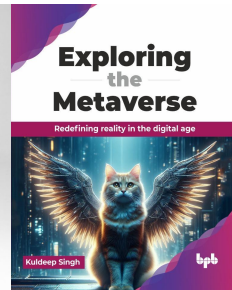
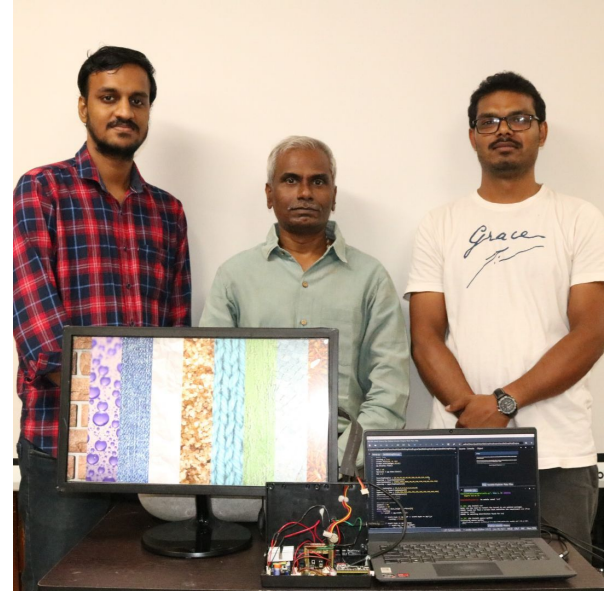
WebXR



<https://thinkuldeep.com/modelviewer/>

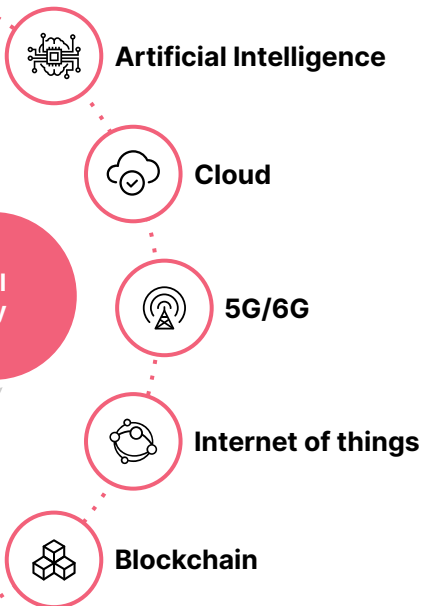
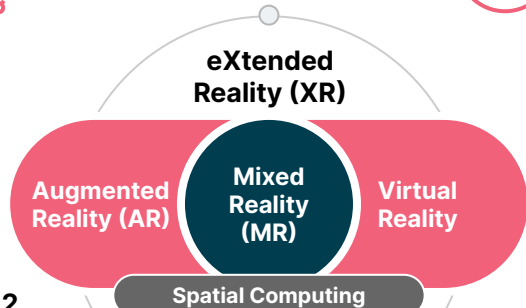
Chapter 3





Realities are going through a paradigm shift

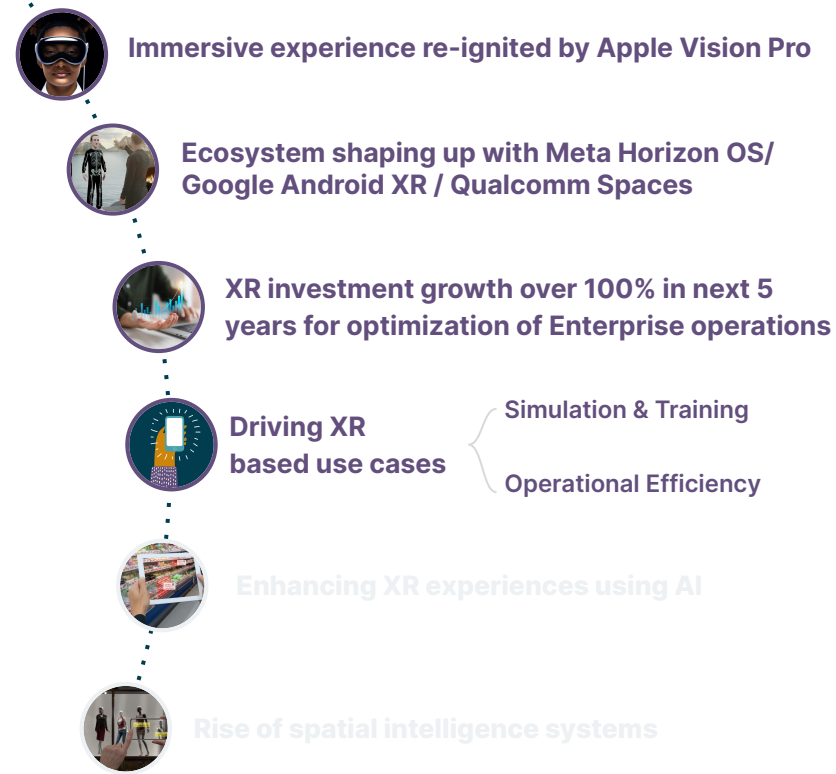
Metaverse



Part 2



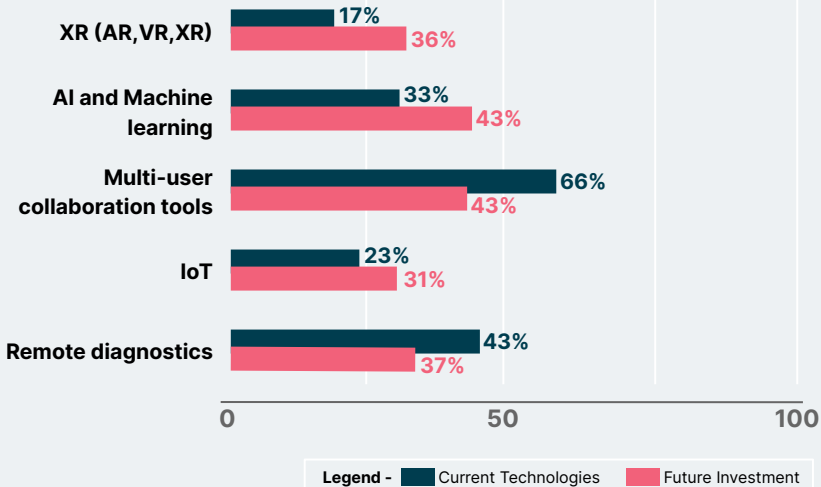
XR beyond head mounted devices - web XR / mobile XR



Enterprises are adapting their strategies to incorporate transformative XR technologies for a competitive edge

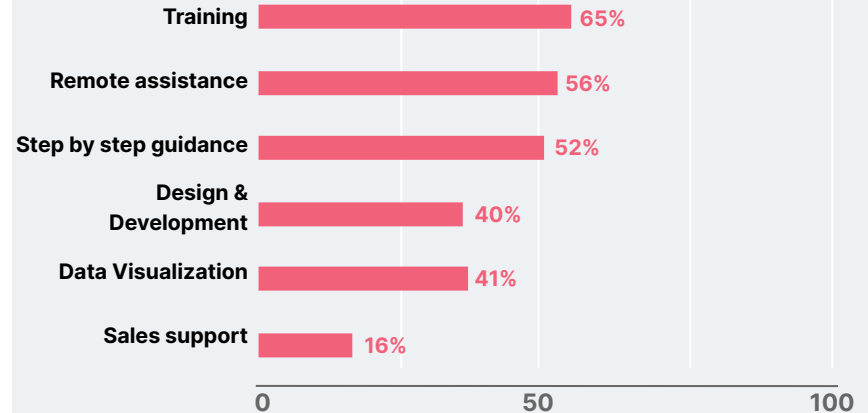
Key observations and trends

Technologies companies are investing in to optimize operations today, and what is planned for the future



Training/onboarding & Remote assistance are among the top use cases of XR tech in enterprise...

Most valuable use cases for XR, either currently active or as a potential investment



[Survey from ABI Research](#). Survey respondent roles included sales and marketing, operations, Information Technology (IT), frontline workers, and executive-level employees.

We leverage the innovations across industry to set new benchmarks in XR delivery

BOSS
HUGO BOSS



IKEA

ASOS



PRINCETON
UNIVERSITY

Marriott
HOTELS · RESORTS · SUITES

Disney



ATLANTIS
THE PALM, DUBAI

TOMS



COLUMBIA UNIVERSITY
IN THE CITY OF NEW YORK

WATCHBOX

FLIPSPACES

Cleveland Clinic

SEPHORA

L'ORÉAL

QANTAS

LOWE'S

Van Gogh
Museum
Amsterdam

WARBY
PARKER

Common XR use cases



In-store AR
based engagement



360-degree VR
tours



Virtual
Artist



VR based design and
engineering reviews



3D
visualizations



VR events



Virtual shopping
experience, fitting
rooms etc.



AR based product
catalog



Virtual
marketing



Interactive 3D
Simulation



Training & Employee
engagement



Field
service



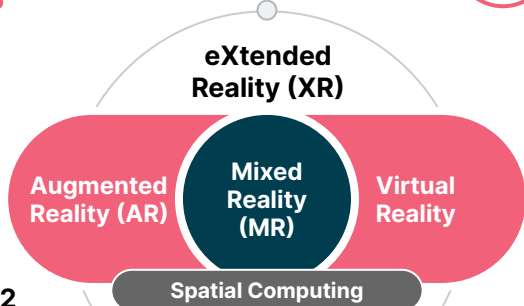
Try before you
buy



Virtual
customization

Realities are going through a paradigm shift

Metaverse



Artificial Intelligence

Cloud

5G/6G

Internet of things

Blockchain

XR beyond head mounted devices - web XR / mobile XR



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XR investment growth over 100% in next 5 years for optimization of Enterprise operations



Driving XR based use cases

Simulation & Training
Operational Efficiency



Enhancing XR experiences using AI



Rise of spatial intelligence systems

Part 2

Exploring the Metaverse

Redefining reality in the digital age

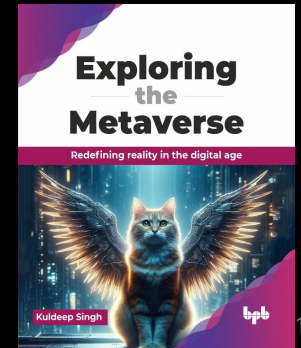


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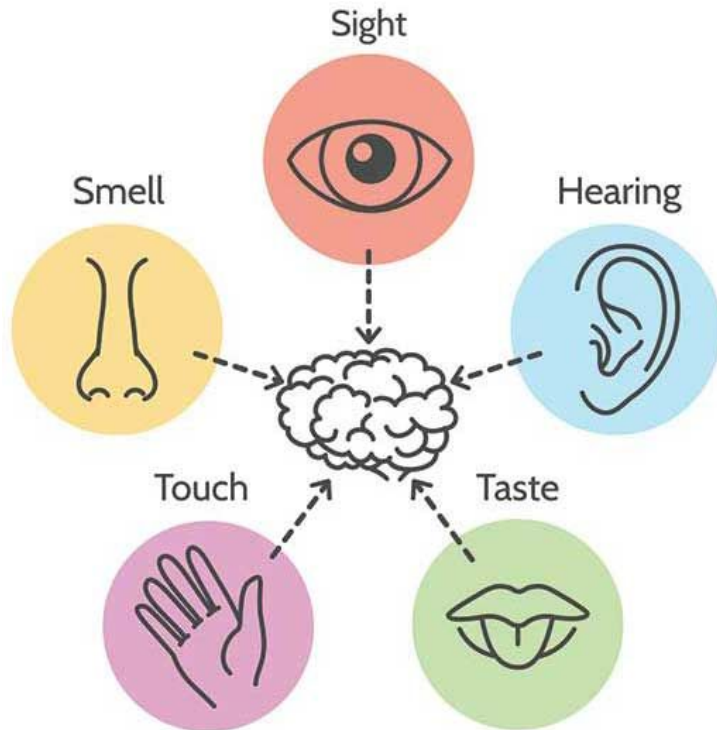
AI Powered XR

Making artificial sense of the World

 **thoughtworks**



How do we make senses of the world?



Depth Sensing



Object detection, Voice recognition



Motion tracking - Physics, Gravity

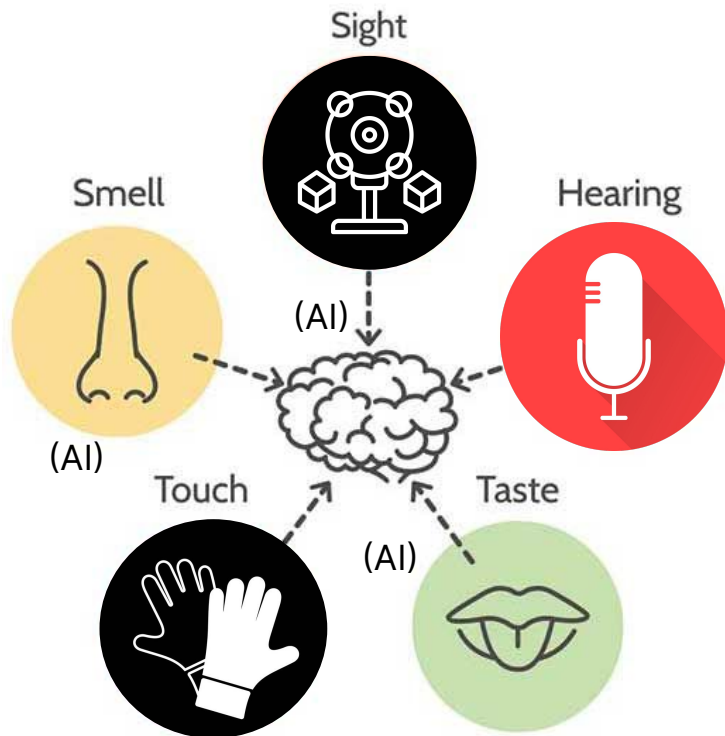


Physical and psychological safety perception



Golden Stripes

How do we make senses of the XR world?



Depth Sensing,
(Lidar, Image to 3D, NeRF...)



Object detection, Voice Recognition



Motion tracking
(SLAM, Physics Engine)



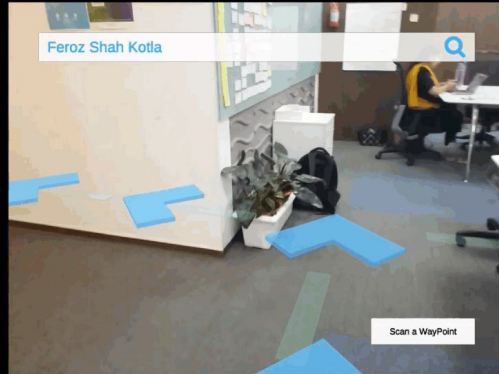
Physical and psychological safety
perception (Sensors, Actuators, BCI - AI)

Space Aware Apps

Spatial Computing

Volumetric Apps

Spatial Anchor, World Coordinates



/thoughtworks



Map and navigation, optimal routing



Indoor, Outdoor, City Scale, beyond experiences. Social hotspot, targeted marketing and more.



Measure, Tracking Area, Volume Estimation, Progress.



Building Equity with Technology

Exploring the Metaverse

Redefining reality in the digital age



Kuldeep Singh

bpb

CHAPTER 4 AI Empowering the Metaverse

Introduction

This chapter explores the crucial role of **Artificial Intelligence (AI)** in the metaverse, enabling intelligent and seamless interactions within virtual environments. It covers how AI capabilities contribute to immersive and interactive experiences in the metaverse, encompassing user identification, natural language interactions, visual perception, physical interactions, spatial awareness, audio experiences, and advanced data processing. It also touches up on the research that connects the brain to computers and manipulates dreams and thoughts to bring magic of technology.

Any sufficiently advanced technology is indistinguishable from magic

– Arthur C. Clarke

Structure

In this chapter, we will discuss the following topics:

- Artificial Intelligence
- Importance of AI
- Evolution in AI
- AI enabling metaverse

Generative XR

Space aware AI bringing
new era of immersion

XR is becoming an
interface for AI



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POLL - 2

Which extraordinary ability would you most like to have?

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Use cases?

All good but are there real use cases?

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POLL - 3

Which area we want to invest the most?

Communicate with Artificial Sense

 **thoughtworks**



Communicate with Artificial Sense



Context
<ul style="list-style-type: none">• Education• Training• Onboarding• Marketing• Entertainment• Consultation• Customer support• Coaching• Conferences• Get together

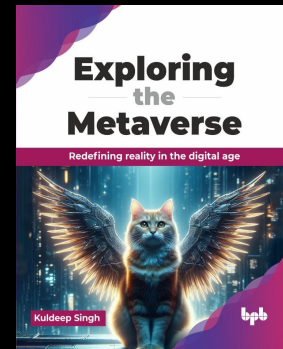
Challenges
<ul style="list-style-type: none">• Language• Location• Culture• Ability / IQ / EQ• Situation• Financial/ Educational Background• Behaviour and Preferences• Age, Sex and Race

Outcome
<ul style="list-style-type: none">• Personalized Education & Training• Personalised Content and Entertainment• Targeted marketing and influencing• Virtual Communication Agents• Always available services• Trust building by visualising AI• Meet the scale

 Try it in your domain

Work with Artificial Sense

 **thoughtworks**



Work with Artificial Sense



Context

- Operational Efficiency
- Productivity
- Distraction free work
- Assistant / Reviews
- Safety
- Audit and Compliance
- Hybrid working
- Remote working

Challenges

- Aging labour, shortage
- Outdated knowledge, and traditional trainings
- Working with machines
- Mental strength
- Fatigue
- Cost of monitoring and compliance
- Changing work environment

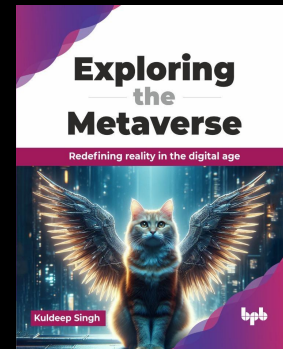
Outcome

- Enhanced capability with AI assistant
- Remote collaboration
- Human machine Integrated working environment
- Productivity boost by targeted upskilling
- Safety compliance
- Pre-trials and simulation to build trust

 Try it in your domain

Go Beyond with Artificial Sense

 **thoughtworks**



Go Beyond with Artificial Sense



Context

- Gaming and Entertainment
- Creative Art and Culture
- Time travel experiences
- Virtual Social Life
- Health and Fitness
- Experience beyond physical limits

Challenges

- Imagining beyond life and physical ability, and boundary
- Tech Awareness and availability
- Cost and affordability
- Space and resource limitation

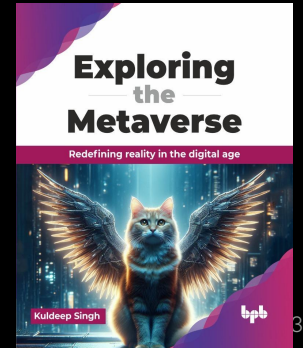
Outcome

- Virtual Studios and showrooms
- XR Enabled Museums, Meet and greet
- Enhanced sports and Fitness
- Virtual coaching
- Experience the imagination
- Virtual Drugs and Therapy

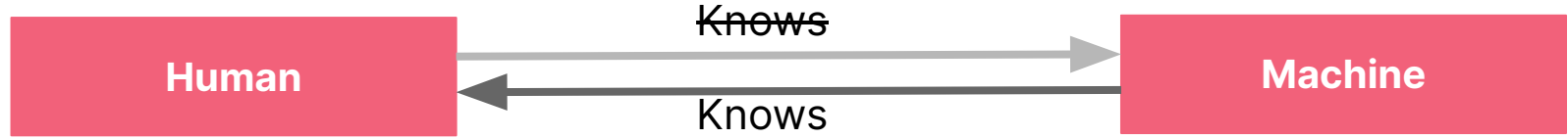
 Try it in your domain

Nothing is Free, the Way Forward

 **thoughtworks**



Nothing is Free, The Way Forward

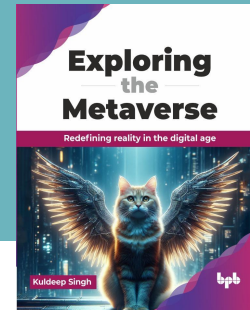


Challenges

- Privacy and Identity Protection
- Dependence
- Social Isolation, Mental issues
- Awareness
- Sustainability - Viability, Bearability, Equitability

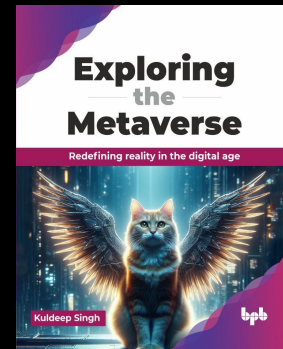
The Way Forward

- Collective effort - Academia, Industry, Businesses, Governing body, and people.
- Create awareness, use it wisely.
- Contribute in developing standards and and practices, open ecosystem.



Questions?

 **thoughtworks**



Thanks and keep in touch

Kuldeep Singh

Head of XR Practice, Principal Consultant

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